



Financial Aid Service Comparison	TADS	Your Service
Administrators		
Intuitive system; understand the basis for results – process orientated and transparent financial aid	✓	
Timely online chat, toll-free phone and email customer service – response is immediate in most cases	✓	
Immediate results, even for incomplete applications – track progress of incomplete applications	✓	
Family contact for questions and clarification – phone or email families for updates	✓	
Verification of 1040 information against Financial Aid application – confirms entries on the application to submitted documentation for all applicants. You are able to request special analyses for selected applications. Auditors annotate contact with parents and annotations are available to school administrators.	✓	
Automated email when families submits an application – know the instant a family submits an application	✓	
Extensive online reporting 24/7 – immediate results and robust reporting	✓	
Excel reports downloaded with the click of a button	✓	
Interface with Tuition Management and Enrollment – data flows within all TADS products	✓	
Extensive summary reporting for analysis – 20 online statistical reports to give you insight into your population characteristics. Use the information for internal reporting or to adjust the formula to best analyze your applicants.	✓	
Digital files of all documents for online review & archival – all docs are digitized and available to view online	✓	
Grant allocation to students – grant allocation based on available funds with multiple completions upon request	✓	
Fee waiver forms – invoice school directly for specific families or a general population	✓	
Free and reduced lunch reports – use current USDA limits	✓	
Year-round processing capabilities – processing for one academic year available for 19 months	✓	
Formula customized specifically to applicant population – awards reflect your specific economic environment	✓	
Applicants		
Online applications available 24/7	✓	
Apply to multiple schools with one application	✓	
One fee for multiple schools and students – families charged once, regardless of number of schools and children	✓	
In-house support handles all inquiries – all support personnel are university-educated employees, not outsourced	✓	
Toll-free help number	✓	
Intuitive application – online application wizard asks questions relevant to the family applying and saves progress	✓	
Ability to save online application and return at a later date – application can be filled out over multiple sessions	✓	
Spanish language applications available online and in paper format	✓	
Spanish support – in-house Spanish support during normal business hours	✓	
Paper applications – TADS understands that not everyone is comfortable with internet technology and our system is equipped to handle paper applications.	✓	
Top-notch security – never asks for social security numbers and encourages applicants to black out sensitive account numbers on supporting documentation.	✓	
Totals:	27	